**Using the Library when you are away from campus - University of Southampton Libraries**

The video contains useful urls / web addresses. Use the video player buttons to pause the video at any time and note down any that are useful to you.

**Question:** Why can’t I open this ebook? Why can’t I open the full text of this journal article?

**Answer:** When you are away from campus, you will not be able to access library resources without first logging into VPN.

VPN gives you access to resources as if you were physically on campus. It sets up a connection between your own device and the University Network. While connected you will be recognized as an authorised user of Library resources such as ebooks or online journals.

**Question:** How do I set up VPN on my device?

**Answer:** There are instructions on how to set it up on the iSolutions webpages.

VPN – Virtual Private Network <https://go.soton.ac.uk/cgu>

**Question:** I have set up VPN on my device and I still can’t access this resource?

**Answer:** Some Library resourcesneed specific usernames and passwords. Our website has more information <http://library.soton.ac.uk/offcampus>

Build and develop essential skills that you need for accessing and using resources. See our online training webpage <https://library.soton.ac.uk/sash/workshops/online-training>

**Question:** Do you need any further help with accessing library resources?

**Answer:** Chat with Library staff. Look out for the Chat button on our Library website https://library.soton.ac.uk

Email us at [libenqs@soton.ac.uk](mailto:libenqs@soton.ac.uk)